

Item Results

Communication	Percent Agree Mendez 2011-2012	Percent Agree All Middle Schools 2011-2012
I receive information from school staff about my child's... academic performance.	75	78
behavior.	77	73
attendance.	83	91
I receive information about my child that is... in my preferred language.	80	86
in my preferred method of communication (e.g., email, phone, letter, face to face meeting).	83	86
My preferred method of communication is... email.	25	77
phone.	50	13
letter.	0	3
face to face meeting.	25	7
School staff clearly communicates their expectations for my child's... learning.	67	78
behavior.	67	83
School staff provide me with positive feedback about my child's... academic performance.	71	74
behavior.	60	69
AISSD's online ParentConnection/GradeSpeed system has helped me to monitor my child's progress.	71	87

A value of "na" indicates that parents from Mendez Middle School did not respond to this item.

Customer Service	Percent Agree Mendez 2011-2012	Percent Agree All Middle Schools 2011-2012
<p>My child's teacher(s)...</p> <p>has helped me support my child's education.</p> <p>values my input in academic decisions about my child.</p> <p>provides me with opportunities for two-way communication.</p> <p>provides the extra effort to ensure that my child is successful.</p> <p>is enthusiastic about teaching.</p>		
<p>School staff use the suggestions I make about my child's education.</p>		
<p>School staff provide me with enough information about...</p> <p>the process for handling complaints and concerns.</p>		
<p>my child's preparedness for standardized tests about teaching.</p>		
<p>when parents retain / evaluate each teacher's effectiveness.</p>		
<p>my child's teachers provide me with information about teaching.</p>		

Customer Service	Percent Agree Mendez 2011-2012	Percent Agree All Middle Schools 2011-2012
The counselor(s) at my child's school... have helped me support my child's education.	86	59
value my input in decisions about my child.	86	55
I am aware of opportunities to provide input at the district level.	71	73
My child's school offers convenient opportunities for me to be involved in my child's education.	73	72
I would be interested in my child having more opportunities to participate in... academy or magnet programs.	86	68
an all girls' or all boys' school.	100	35
fine arts.	100	74
athletics.	86	70
community service.	100	88
technology.	86	85
dual language program other than Spanish.	86	56
My child applies what he/she learned at school to areas outside of school.	86	82

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References

Fan, X. & Chen, M. (2001). Parental involvement and students' academic achievement: A meta-analysis. *Educational Psychology Review*, 13(1), 12.