

Strong relationships among staff, students, and parents are critical to student success. In particular, parent involvement in education is associated with higher student achievement (for a meta-analysis see Fan & Chen, 2001). These survey results provide campuses with feedback about how parents feel about their treatment by school staff, the school's educational environment, and their own involvement in the school. The following report contains the results of the 2008-2009 AISD Parent Survey for Highla

	Highland Park 2008-2009	All EL 2008-2009
Respectful School Community	3.63	3.48
Support for Parent Involvement	3.46	3.42
Academic Planning Information	3.38	3.28
Student-Focused Parent Achievement Press	3.68	3.71
School-Focused Parent Achievement Press	2.75	2.49
Communication about Student Progress and Expectations	3.52	3.48

## Table 4. Subscale Averages for Highland Park

*Respectful School Community.* This scale consists of 12 items that measure the extent to which parents perceive that staff provide a welcoming, respectful environment for students and their families. The individual item and subscale averages are provided in Table 5.

Item	Highland Park 2006-2007	Highland Park 2007-2008	Highland Park 2008-2009	All EL 2008-2009
4. School staff provide me with information in my home language.	3.79	3.83	3.82	3.56
5. School staff provide me with positive feedback about my child.	3.65	3.57	3.61	3.49
6. School staff treat my child with courtesy and respect.	**	3.72	3.69	3.52
7. I feel welcome in my child's classroom.	**	3.60	3.63	3.57
14. My child's school is a safe learning environment.	3.76	3.69	3.72	3.53
15a. The school principal treats me with courtesy and respect.	3.78	3.70	3.62	3.50
16a. The school assistant principal(s) treat me with courtesy and respect.	3.73	<b>3.52</b> â	<b>3.72</b> á	3.48
17a. My child's teacher(s) treat me with courtesy and respect.	3.82	3.79	<b>3.66</b> â	3.64
18a. My child's counselor(s) treat me with courtesy and respect.	3.76	<b>3.66</b> â	3.74	3.47
19a. Office staff treat me with courtesy and respect.	3.78	3.76	<b>3.66</b> â	3.50
21f. School staff provide me with enough information about the process for handling complaints and concerns.	3.64	<b>3.46</b> â	3.36	3.28
25. I feel like a part of this school community.	**	**	3.59	3.22

Table 5. Results for Respectful School Community

*Support for Parent Involvement.* This scale consists of 15 items that measure the extent to which parents perceive that campus staff value their input and provide opportunities for two-way communication. The individual item and subscale averages are provided in Table 6.

Item	Highland Park 2006-2007	Highland Park 2007-2008	Highland Park 2008-2009	All EL 2008-2009
8. My child's school staff use the suggestions that I make about my child's education.	**	3.40	3.48	3.40

## Table 6. Results for Support for Parent Involvement

AISD Parent Survey Results

*Parent Achievement Press.* This subscale consists of 5 items that describe the extent to which parents exert pressure for high standards by engaging in conversations about academic priorities both their child and the school staff. The individual item and subscale averages are provided in Table 9.

## Table 9. Parent Achievement Press

"I talk with my child about"	Highland Park 2008-2009	All EL 2008-2009

Activity	Highland Park 2008-2009	All EL 2008-2009
22a. General school meetings (e.g., open house, Back to School Night, Choice Sheet night, etc.).	87%	54%
22b. Regularly scheduled parent-teacher conferences.	96%	72%
22c. School leadership opportunities (e.g., Campus Advisory Council, event committees, etc.)	39%	14%
22d. Parent-Teacher Association (PTA)/ Parent-Teacher- Student Association (PTSA)	66%	28%
22e. Sports or performance events.	65%	34%
22f. Academic events (e.g., science fairs, debate competitions, etc.)	59%	30%
22g. Other special events or conferences (e.g., workshops, Family Night, Learning Walks, etc.)	71%	39%
22h. District-wide events (e.g., La Feria Educativa, Back-to- School Bash, African American Men & Boys Conference)	13%	19%

## Table 11. Percentage of Parents Reporting That They Participate in School Activities

Finally, parents were asked about their familiarity with sources for state and federal accountability ratings. Table 12 summarizes these ratings.

Table 12	. Familiarity	with Rating	Sources
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	Highland Park 2007-2008	Highland Park 2008-2009	All EL 2008-2009
13. I know where to get information about	3.50	3.45	3.31
my school's state and federal ratings.			

Staff should discuss strategies to continue supporting the positive changes, and should develop strategies to address any undesirable changes that may have occurred. Because parental perceptions of treatment by school personnel are based on interactions with a variety of school staff, representatives from all areas should be included in discussions regarding school planning and improvement processes. We recommend that you make this report available to all campus staff and provide an opportunity for staff to discuss ideas for improving relationships with parents. Also, plan to meet with your Parent Support Specialist (if applicable) to discuss these results and their implications for future planning. In addition, you may wish to contact Claudia Santamaria, Parent Program Coordinator (414.0112) for assistance