

Addendum 01
20RFP097 Employee Assistance Program
Questions and Answers

1.

7.

Webinar training

The summary shows the count that the service was provided. Please note that hours per

24. @' electronically. If printed materials are desired, how many printed brochures and how many printed posters are requested annually?

500 brochures and posters

25. Can you provide the number of training hours (not counting orientations to the EAP) provided in the most recent contract year? How many of those hours were provided in-person?

Refer to Question 5. Training Hours are completed in person.

How many hours are included annually in the current contract? Refer to Question 5

26. Can you provide the number of orientation hours provided in the most recent contract year? How many of those were provided in-person?

Orientation hours are not outlined in the current contract.

How many hours are included annually in the current contract?

Orientation hours are not outlined in the current contract

27. How many hours of on-site Critical Incident support are currently provided in the contracted rate?

Refer to Attachment 2 – 2018_2019 Revive EAP Resources for Living Annual Executive Summary

28. Is the current EAP session model also four (4) as is being requested?

The current EAP session model is 4 sessions. Within the scope of work, it was stated to provide a minimum of 4 sessions.

29. Regarding A. Confidential Assessment and Counseling Services u occur on a face to face basis unless extenuating circumstances exist. The contractor may offer tele-video as an option for counseling sessions but must also offer face-to-face.

Telephone consultations will not be counted as counseling sessions. # #

EAP? We would agree that this does not count as a session. However, if this refers back to say that these do count as sessions. Please confirm/clarify.

Tele-video sessions can be counted as sessions. Telephone consultations will not be counted as counseling sessions.

30. Regarding A. Confidential Assessment and Counseling Services u or will assist with provider placement for the participant(s) and confirm a scheduled appointment with a Does this mean the

